# The application of Data Science in Business

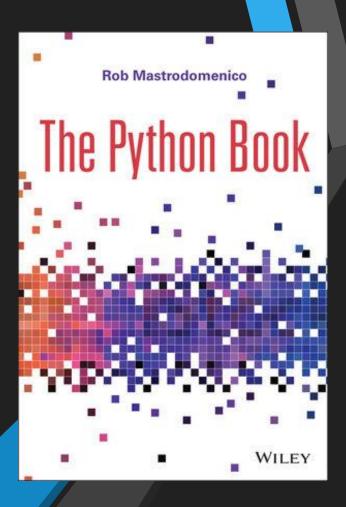
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#### Overview

- About me
- What is Data Science
- How to use Data Science for non Data Scientists
- Examples of Data Science
- Lessons to take away

#### About me

- PhD in Applied Statistics
- Worked in a variety of Data Science roles
- CTO of various companies
- Published book on Python
- Upcoming book on Data Science applied to sports



#### About me

- Spent majority of career applying Data Science to sporting problems
- At the offset of career I would was defined as a Quant
- However over time the definition of the role evolved into Data Scientist

#### **Evolution to Data Science**

- Historically people who worked with data would be defined as
  - Statistician
  - Analyst
  - Quantitative Analyst
- These traditional roles have evolved into what is that of a Data Scientist

#### How did Data Science come to be

- The boom in Data Science can really be traced back to the following
  - Increased volumes of data
  - Increase in computer power and availability
  - Increase in ways to work with data
- This has increased the skill set needed to work with data

# The makeup of a Data Scientist

- Quantitative skills (Maths, Statistics, Physics etc)
- Programming Skills (Python, R etc)
- Data skills (SQL)
- Cloud skills (AWS, GCP, Azure)
- A data scientist may or may not have all the skills listed

#### Data Science or Machine Learning

- A common buzz term is the use of Machine Learning
- Machine Learning is a subset of Data Science
- It sits within the quantitative skills
- To implement it other skills will be required
- The implementation element will be covered later

# How to use Data Science for non Data Scientists

- Data Science is not best kept in a silo
- Integrating Data Science within an organisation is where its most effective
- Data Scientists should not be considered SME's you are
- Linking business problems with Data Science solutions is the key to success
- But how?

# How to use Data Science for non Data Scientists

- Non Data Scientists need to think like a Data Scientist
  - Data, evidence, Decisions
  - Automation
  - Innovation
- You don't have to have the answers but only have the questions

# Data Science Approaches

- We can classify problems as
  - Retrospective
  - Predictive
- Regardless of the problem both rely on historical data

#### The Data in Data Science

- Bad data in equals bad science out
- Understanding the importance of data and your data is key
- Having an appreciation of what data cant do is also important
  - Small sample size
  - Bad quality
- Data should be at the heart of what you do

# Examples of Data Science

- Data Analysis
- Hypothesis testing
- Forecasting
- Language processing

#### Data Analysis

- Works with data at a raw level
- Perform complex manipulation on large or messy data
- Produce common statistical measures mean, mode etc
- Produce graphical representations
- Automate report generation

#### Data Analysis: Examples

- Generate reports with multiple sources of data
- Manipulate large datasets into summary statistics
- Produce complex graphics using data
- Produce descriptive statistics

### Hypothesis testing

- Assessing if a claim or idea holds up
- Uses statistical tests to assess evidence at a level of confidence
- Is the output x the same as y
- Is there a difference between two means
- Are variables associated

# Hypothesis testing: Examples

 Is there a statistical difference between the expected and observed values

#### Forecasting

- Looking to make inferences in the future
- Uses previous data to model the process allowing future predictions to be made
- Model a distinct values change
- Model a process
- Offer probabilistic scenario planning

# Forecasting: Examples

- What will revenue look like going forwards
- What do we estimate our customer retention to be going forwards
- What are the chances of our sales hitting certain thresholds under different scenarios

# Language processing

- Manipulation and modelling of textual data
- Uses historical pre trained datasets to allow complex analysis
- Can look for similarity between values
- Can analyse sentiment of values

#### Language processing

- Automating processing of text documents
- Sentiment analysis of responses
- Classification into groups

#### Lessons to learn

- To effectively use Data Science you need to be open as an organisation
- As the SME your input is crucial to effectively using Data Science
- Being able to know broadly what you can do is more important than knowing how to do

# Moving forward with Data Science

- Don't try and do everything at once
- Start small and build up
- Keep iterating on what you have done
- Embrace the culture of being data driven
- Try and enjoy the journey

### Questions