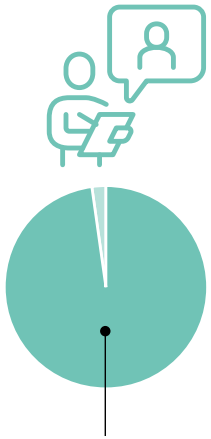
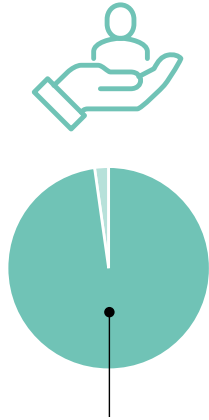


QUALITY ASSURANCE MONITORING: FEEDBACK FIGURES (Q3 2022)*



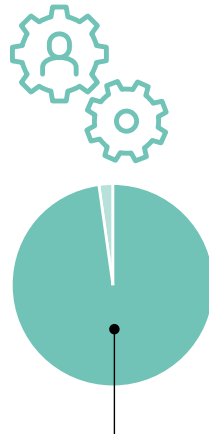
98%

satisfaction with the management of the monitoring process.



98%

satisfaction with the quality of interaction with the ICAEW team (reviewers, support team).



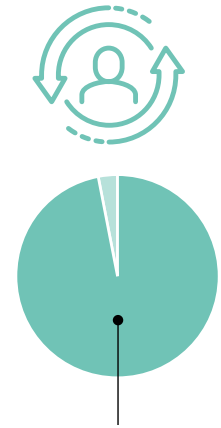
98%

satisfaction with the technical competence of the ICAEW reviewer who completed the firm/IP's review.



98%

satisfaction with the help and advice received before and during the monitoring review.



97%

satisfaction with the amount of time during reviews to cover all areas and answer questions.

*Sample size: 97 respondents 526 visits 18.4% response rate