



# Business Member Support Overview

## UPDATES FOR MAY 2024

Find out more at [www.icaew.com/business](http://www.icaew.com/business) or get in touch at [business@icaew.com](mailto:business@icaew.com)

### 1. Key insights topics

Optimism is rising but members yearn for certainty and stability to help them make business decisions. Key concerns include labour market issues, late payment and access to finance. Read our latest [ICAEW Member Insights](#).



#### ICAEW Business Confidence Monitor – Q1 2024

The latest ICAEW Business Confidence Monitor (BCM) shows a significant improvement in sentiment compared to weak yet positive confidence in the previous quarter and the average for 2023. The index rose above its pre-pandemic average for the first time since Q1 2022, as economic prospects brightened.

[View our full national report, plus regional and sectoral reports.](#)

#### Economy

- Economy: The latest economic issues and trends including [why the recession may soon be over](#).
- Charts of the week: [Public spending crunch](#), [wage inflation](#) and [IMF fiscal monitor](#).

#### Personal development

- Articles including [why you need great influencing skills](#), [from CFO to CEO: the essential leadership skills](#) and [free CPD: soft skills for leaders](#).

#### Technology

- Keeping you up to date with tech issues and developments. Read the latest [cyber round-up](#) and a recent article on [just what is a co-pilot?](#)

#### ICAEW Podcast episodes

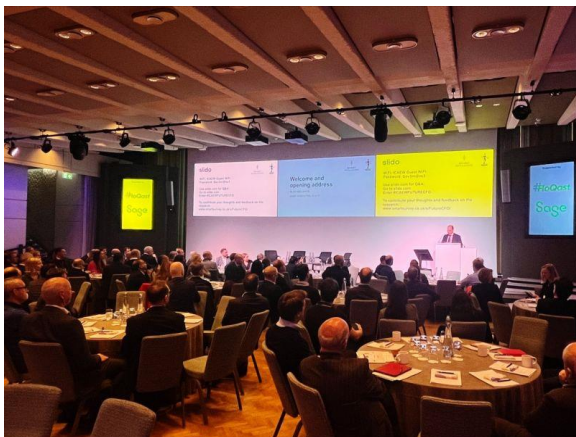
[So you want to be a leader](#) explores the skills needed to take on leadership and executive roles during their careers.

[A busy new tax year, plus progress on the Economic Crime Act](#) discusses why the arrival of the 2024/25 tax year is particularly busy for accountants, and the main changes to be aware of from 6 April.

All the above are published on ICAEW's Insights Hub, [www.icaew.com/insights](http://www.icaew.com/insights). Receive concise updates on the latest issues in ICAEW's **Daily**, **Weekly** and **Monthly** emails. Keep your [preferences updated here](#).

## 2. Events, webinars and roundtables

### Past events



### Beyond Finance – The changing role of the CFO, 17 April 2024

CFO event with Board Intelligence revealing research into 100+ CFOs' views on the future for finance leaders, with reflections from a panel of leading CFOs. Speakers included:

- Julie Brown, CFO, GSK.
- Louise Britnell, CFO, The Co-Operative Bank
- Fay Cooke, Chief Impact and Financial Officer, Yeo Valley
- Javier Echave, CFO, Heathrow

### Corporate Performance Excellence in the face of uncertainty, 17 April 2024

Simon Gray and Chris Lane presented ICAEW's Business Confidence Monitor and the ICAEW Manifesto at this Oracle event in London.



### Sustainability for Business Conference, 23 April 2024

Half-day conference in conjunction with the Sustainability team, hosted by Simon Gray at Chartered Accountants' Hall, exploring the emerging global risks and opportunities for transformational action as well as frameworks and research to help businesses approach to sustainability.

Simon Gray also attended a business event held at Experian, Nottingham in April – with **Sir Keir Starmer MP** and **Rachel Reeves** - highlighting Labour's five key priorities.

## Webinars

All webinars can be found at [ICAEW's events page](#).

Date	Title
22/05/24	<a href="#">Leading good board conversations about finance</a>
05/06/24	<a href="#">AI: Opportunities and risk mitigation for retailers</a>
19/06/24	<a href="#">Transformation series: The change management foundations</a>
26/6/24	<a href="#">Excel tips and tricks live: your questions answered</a>
02/07/24	<a href="#">ICAEW virtual CPD conference</a>
Various	<a href="#">ICAEW UK Regions: In conversation with the Bank of England</a>
2024 series	<a href="#">Scale-up series</a>

## Local events and support

As well as webinars, ICAEW's regional team hosts [business member forums](#), at which you can network with your peers and feedback into ICAEW's discussions with policy makers. More about [regional activity here](#).

## 3. Consultations

**Members' insights and suggestions** are used to shape policy, support and inform government and other key external stakeholders. To contribute to these conversations, [get in touch](#) with us or attend your [local business member network](#).

## 4. Good to know - ongoing support from ICAEW

### Technical support

- [ICAEW's helpsheets](#) - concise practical guidance on emerging and longstanding issues.
- [Support members scheme](#) - free, confidential advice from your peers.
- [Member enquiries](#) and [ICAEW helplines](#) - open to any enquiry by email, webchat and phone.
- [Business Advisory Service \(BAS\)](#) - provides a free consultation to businesses seeking trusted business advice.

### Career support

- [ICAEW jobs](#) - search for your next role or recruit talent for your finance team.
- [Coaching and mentoring programmes](#) - enhance your career in finance.

### Mental health and wellbeing

- ICAEW works with CABA to promote the mental health of chartered accountants and their families, producing articles, guides, webinars, videos and events - [view our resources](#).